



INFORMATION ON CONSUMER RIGHTS

The Diversity Initiative, Inc. is a strong proponent of individual rights. Consumers served by our programs can expect TDI staff to observe the following consumer rights while providing services to them. These rights are as follows:

- (a) The right to dignity, privacy, and humane care, including the right to be free from sexual abuse.
- (b) The right to religious freedom and practice. Nothing shall restrict or infringe on a person's right to religious preference and practice.
- (c) The right to receive services, within available sources, which protect the personal liberty of the individual and which are provided in the least restrictive conditions necessary to achieve the purpose of treatment.
- (d) The right to participate in an appropriate program of quality education and training services, within available resources, regardless of chronological age or degree of disability.
- (e) The right to social interaction and to participate in community activities.
- (f) The right to physical exercise and recreational opportunities.
- (g) The right to be free from harm, including unnecessary physical, chemical, or mechanical restraint, isolation, excessive medication, abuse, or neglect.
- (h) The right to consent to or refuse treatment.
- (i) The right to not be excluded from participation in, or be denied the benefits of, or be subject to discrimination under, any program or activity.
- (j) The right to vote in public elections.

You have the right to be better informed about any or all of the above rights. In order to receive assistance with any reports of abuse or violation of rights, you may ask the assistance of your Employment Consultant or use any of the following mechanisms:

- The Diversity Initiative, Inc. has a procedure for consumer grievances. The consumer completes the grievance form and can use the assistance of a staff member of the consumer's choice, a consumer representative or a consumer advocate. The form will be sent to the supervisor of the staff against whom the grievance is. The supervisor will meet with the staff for a response and possible resolution. If the issue remains unresolved, the form will be forwarded to the next level of supervision. **You can see any Staff person for a grievance form.**
- The Human Rights Advocacy Committee receives and investigates reports of deprivation of constitutional and/or human rights or any unfair treatment. **1-800-638-2144**
- The Abuse Registry receives reports of alleged abuse (physical, sexual, emotional) and/or neglect. Investigations will be made within 24 hours, or if a life threatening situation, immediately. Caller may remain anonymous. **1-800-96-ABUSE**
- The Advocacy Center for Persons with Disabilities receives calls regarding a consumer's inability to get needed services. **1-800-342-0823**

I have reviewed my rights and the procedures for using the above advocacy mechanisms with my Employment Consultant. I have received a copy of these rights and mechanisms.

Consumer Signature

Date

Staff Signature

Date